

#### CALIFORNIA ELECTRONIC VISIT VERIFICATION (CalEVV)

# What Is A National Provider Identifier (NPI)?

Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the U.S. Department of Health and Human Services (HHS) was required to adopt a standard, unique identifier for healthcare providers. The NPI is a unique 10-digit number that is created for providers to meet this requirement and is necessary to access CalEVV accounts.



## DID YOU KNOW?

Provider agencies are responsible for ensuring they are linked to the correct Jurisdictional Entity(s) (JEs). JEs authorize and/or pay providers for services and provide oversight of service delivery.

Provider agencies using CalEVV have the capability to log into the system to add, delete, and/or edit their provider identifiers.

### Steps To Manage NPIs to an Existing CalEVV Account

- Log into your <u>CalEVV Portal</u><sup>1</sup> account.
- 2. Click Security tab > Manage Provider Identifiers on the left-hand side.
  - Your account will list one line for each provider identifier you've entered. Each line shows the entity you bill to.
- 3. Click on the pencil icon to make updates to the line that needs to be edited (i.e., Identifier, Identifier Type, Tax ID, Vendor ID, etc).
- Click Save.

### How To Add Additional JEs in Existing CalEVV Account

- Log into your <u>CalEVV Portal</u><sup>1</sup> account.
- Click Security tab > Manage Provider Identifiers on the left-hand side.
- 3. Click **Create Identifier** button located on the upper-right hand corner.
  - An Add Identifier screen will open. Complete the fields.
- Click Save to add the new JE association.
  - NOTE: Repeat this step if you have any additional JEs you'd like to add.